



F.No:-M-13033/11/2024-CRCS
Government of India
Ministry of Cooperation
Office of Central Registrar of Cooperative Societies

**9thFloor, Tower E, World Trade Center,
Nauroji Nagar, New Delhi-110 029**

Dated:- 23rd April,2024

To,

1. All National Federation; and
2. All Multi-State Cooperative Societies (as per list enclosed)

Sub:- Notification regarding creation of Institution of Cooperative Ombudsman under the MSCS Act 2002 & Rules thereunder- reg.

Sir,


This is bring to your notice that the creation of the institution of Cooperative Ombudsman under the MSCS Act 2002 & Rules thereunder. Cooperative Ombudsman has been notified vide Gazette Notification dated 5th March, 2024 with the office at 9th Floor, Tower E, World Trade Centre, Nauroji Nagar New Delhi.

2. Cooperative Ombudsman shall enquire into the complaints made by any member of the Multi State Cooperative Society regarding their deposits, equitable benefits of society, functioning or any other issue affecting the individual rights of the concerned member, in such manner, as may be prescribed in the MSCS Act 2002 and Rules thereunder. The aggrieved members can make their complaints in Form VI as provided in the MSCS Rules, 2002.

3. Cooperative Ombudsman will also be the Appellate Authority against any order passed by the Cooperative Information Officer of the Multi State Cooperative Society. Members may prefer their Appeal, in form VII as provided in the MSCS Rules, 2002.

4. It is important that the members of the Cooperative societies are made aware of these provisions. Accordingly, you may bring these initiatives to the knowledge of the members through all means possible including your websites, Notice Boards, AGMs as also any other forum where the members can be made aware of these provisions.

5. Action/initiatives taken in this regard may be intimated to this office.


23/4/2024

(Amit Kumar Rawat)

Under Secretary to the Government of India